



MOTIVO®

Independence by Design.

Tour Owner's Manual



Welcome to Motivo

From all of us at Motivo, thank you for purchasing the Tour. At Motivo, we are committed to producing exceptional independence enabling products that help enhance people's lives. We are very pleased you have chosen the Tour and invite you to connect with us and other Tour users at www.facebook.com/motivolife.

The following owner's manual provides details on how to safely and effectively use your Tour and all its integrated features. If you have any questions, more information can be found at www.motivolife.com. You can also reach customer support via email at support@motivolife.com, as well as by phone at (414) 235-9409.

⚠️ WARNING & SAFETY INSTRUCTIONS

- DO NOT use your Tour without first completely reading this owner's manual. If you are unable to understand any portion of the owner's manual, please contact Motivo, your dealer, or healthcare professional before attempting to use your Tour. Failure to understand may result in personal injury or damage.
- You MUST be able to support the majority of your weight when using the Tour. Please seek advice from your healthcare professional to determine if the Tour is appropriate for you to use and the proper adjustment and usage of your Tour.
- **DO NOT use the Tour as a wheelchair or transport device. The Tour is NOT intended for propelling while seated. Serious injury can occur.**
- ALWAYS observe the Tour's 300 lb (136 kg) weight limit. The weight limit is the combined weight of the user and items placed in the storage area, on the tray, or otherwise attached to the Tour. The tray weight limit is 8 lb (3.6 kg) and the storage compartment is 10 lb (4.5 kg). The seat weight limit is 300 lb (136 kg).
- DO NOT put more than 5 lb (2.3 kg) on the storage door when open or use it as a seat.

- ALWAYS make sure both side latches are fully secured before use.
- Parking brakes MUST BE LOCKED before using the seat.
- ONLY use seat when secured on the locking post. DO NOT use the seat when the Tour is on an uneven surface or incline.
- DO NOT use the Tour on stairs, escalators, soft ground, uneven surfaces, steep inclines, slippery surfaces, moving walkways or in the shower.
- ALWAYS check to ensure handles are secure, handle grips do not twist, there is nothing hindering the movement of the wheels/casters, and the brakes are operating properly before use.
- All four wheels MUST remain in contact with the ground at all times during use.
- DO NOT hang anything other than a cane or Motivo certified accessories from your Tour. Hanging items from the Tour can make it unstable and cause it to tip. To accommodate a cane, there are special notches designed into the top of the Tour.

Unfolding Your Tour



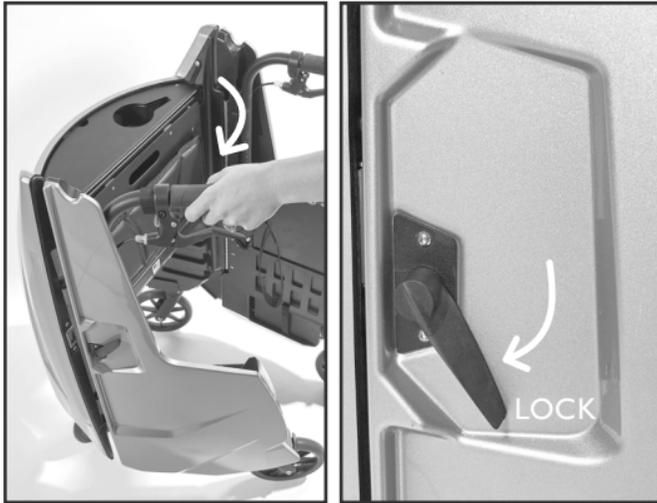
1. Pull the black strap to release the Velcro® style closure.



2. Using the RIGHT handle, FULLY unfold the RIGHT side. Press down on the RIGHT side lever until it locks.



⚠ WARNING: Pinch points exist between the front and side panels. Make sure hands and body are clear of all pinch points.



3. Using the LEFT handle, FULLY unfold the LEFT side. Press down on the LEFT side latch lever until it locks.

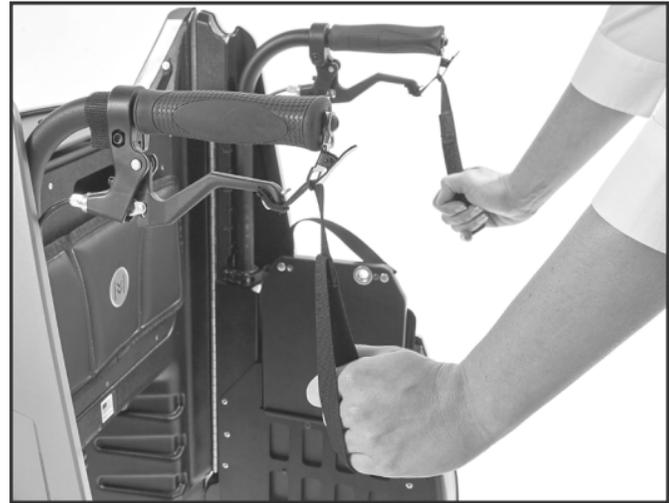


4. Squeeze handles towards each other to make certain latches are FULLY engaged before use. If panels fold in, repeat steps 2-4.

How to Operate the Brakes



1. Squeeze both hand brake levers to slow the Tour down or stop the Tour temporarily.



2. Pull down **FULLY** on each parking brake strap to engage the parking brakes. Verify rear wheels do not rotate before sitting.



Drag Brake Feature

The brakes can also be used as a drag brake, meaning the brakes are partially engaged to slow the rotation of the wheels, such as when going down a ramp or incline.

1. To activate, partially pull down on each of the brake straps to the desired resistance on the wheels.
2. Push on the thumb lever at the end of each handle to release the drag brake.
3. Push on the thumb lever at the end of each handle to release the parking brakes.

Adjusting the Handle Height

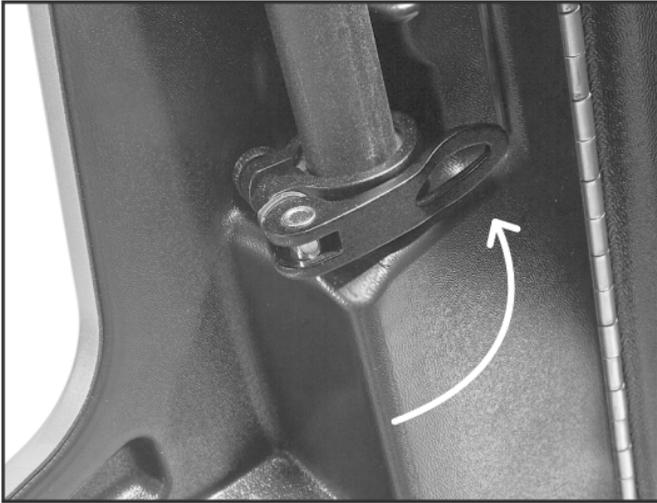


1. To keep the Tour from rolling, set parking brakes (pg. 6). Complete steps 1-3 for each handle. Start by releasing the handle locking clamp at the base of the handle.

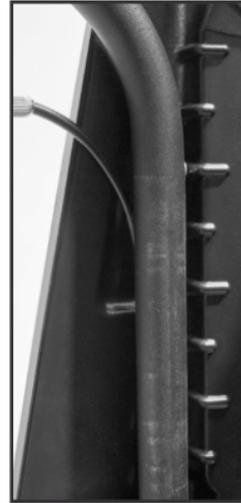


2. Refer to Height Guide (pg. 9) to determine height setting. Slide the handle up until the silver rivet aligns with the selected mark. **DO NOT** set handle above 38" (96.5 cm).

Height Guide



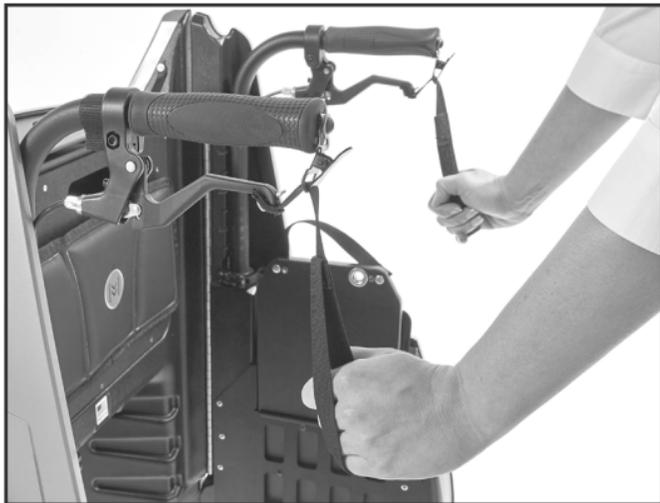
3. Close handle locking clamp FULLY to secure. Apply downward pressure on the handle, also attempt to rotate. If handle is not locked, repeat steps 1-3.



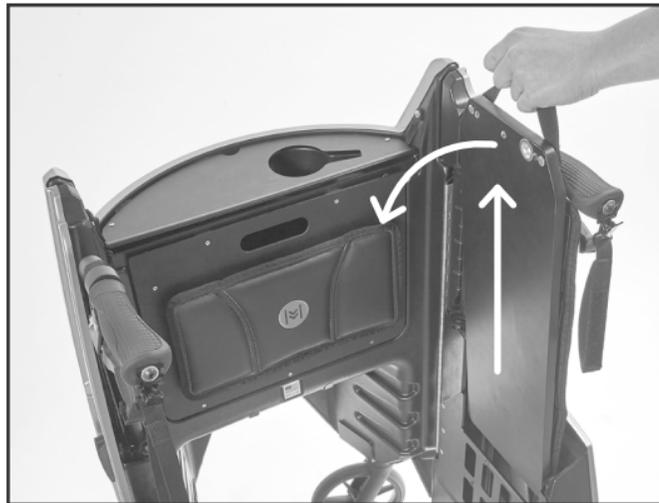
- 38" (96.5 cm)
- 37" (94.0 cm)
- 36" (91.4 cm)
- 35" (88.9 cm)
- 34" (86.4 cm)
- 33" (83.8 cm)
- 32" (81.3 cm)
- 31" (78.7 cm)

Above measurements are from the ground to the top of the grip. ALWAYS consult your healthcare professional to determine proper adjustment and usage of the Tour.

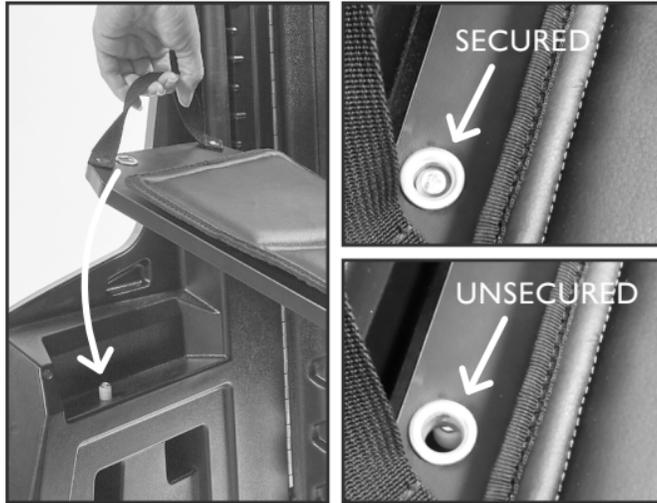
Using & Storing the Seat



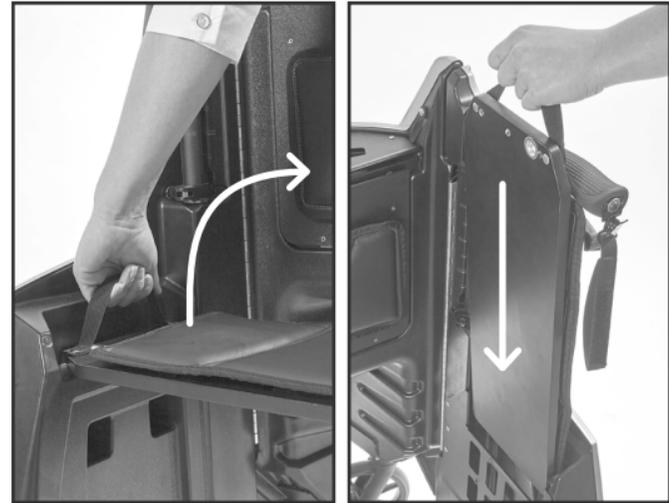
1. Activate both parking brakes **FULLY** before using the seat. Make sure tray is folded and storage door is closed (pg. 12-13).



2. Pull the seat straight up and **FULLY** out of its storage compartment. When it stops, rotate down.



3. Align the locking post on the LEFT side ledge with the corresponding receiver on the seat. **ONLY use seat when secured on the locking post.**

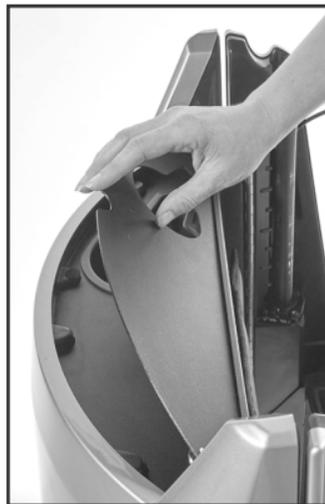


4. To store, lift seat up off of the locking post, rotate until straight up and down, then slide seat back into its storage compartment.

Unfolding & Folding the Tray



1. To unfold, pull up on the top half of the tray and rotate open. The tray **weight limit is 8 lb (3.6 kg)**.



2. To fold, rotate the tray up and press to fasten the Velcro style closure. Cup holder may be removed for cleaning.

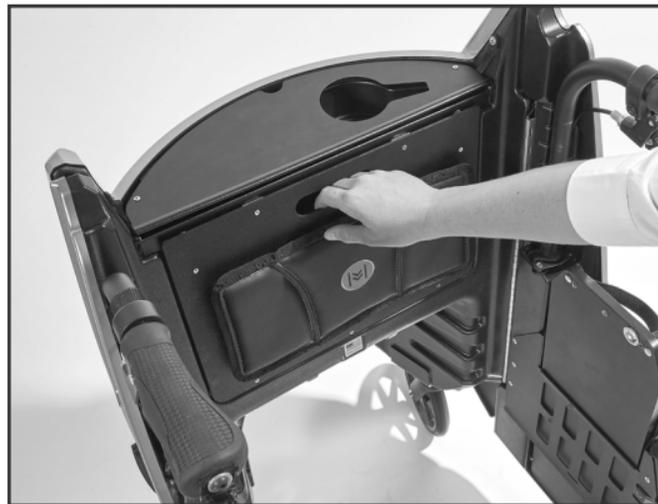


⚠️ WARNING: Be careful of pinch points when folding and unfolding the tray. Use caution when transporting hot beverages.

Opening & Closing the Storage Compartment

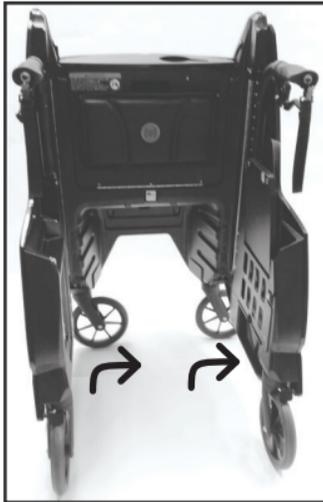


1. Using the hand opening, pull to open. Compartment **weight limit is 10 lb (4.5 kg)**. DO NOT put more than 5 lb (2.3 kg) on the storage door when open or use as a seat.



2. To close, push up on the storage door until it latches.

Folding Your Tour



1. Before folding, turn the Tour slightly to rotate the front wheels to one side. Then, release the **LEFT** side by pulling up on the **LEFT** side lever to unlock.

2. Fold in the left side. **To close securely, always fold the LEFT side in FIRST.** Next, release the **RIGHT** side by pulling up on the **RIGHT** side lever to unlock.

Transporting Your Tour

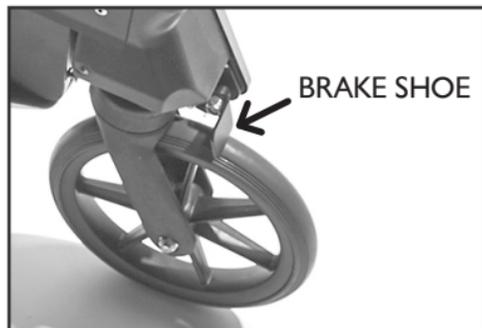
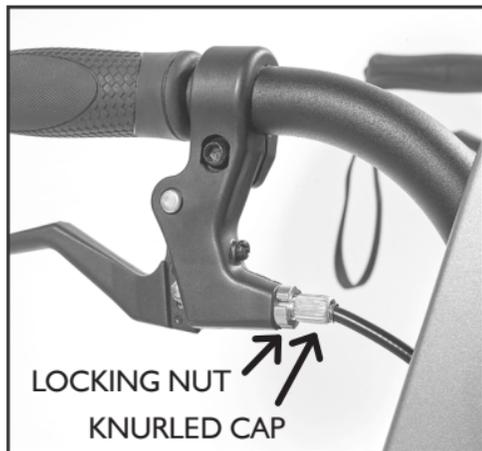


3. Fold the RIGHT side in and secure the folded Tour with the Velcro style closure.

1. To transport, fold the Tour, secure closure, and with folded sides facing you pick up using the carrying handle inside the RIGHT hinge.

⚠ WARNING: Pinch points exist between the front and side panels. Make sure hands and body are clear of all pinch points.

Adjusting the Brake Tension



1. Standing inside the Tour, loosen the locking nut by turning it clockwise.
2. For more tension and to move the brake shoe closer to the rear wheel, turn the knurled cap clockwise. For less tension and to move the brake shoe away from the rear wheel, turn the knurled cap counterclockwise.
3. When the tension is set, tighten the locking nut against the brake lever body to secure turning it counterclockwise.

DO NOT use if brakes are not properly adjusted. When properly adjusted, the brakes will prevent the rear wheels from rotating and when the brakes are released the rear wheels will rotate freely.

Applying Graphics (optional accessory)



1. Peel graphic from backing. Apply slowly, aligning graphic edge with corresponding shape on the Tour.

TIP: Evenly mist Tour surface with glass cleaner before applying to allow temporary repositioning. Let dry.



2. Push any air bubbles to the outer edges as you go. Repeat steps 1-2 for each side graphic.

TIP: Use a credit card to smooth as you go and push any air bubbles out to the outer edges.

General Maintenance & Care

- The Tour is designed for indoor and outdoor use.
- Periodically inspect the wheels for tightness, wear, and damage.
- Before use, make sure that the wheels rotate freely and are free of hair, lint, and debris.
- Regular inspection of parts including hardware, brackets, and plastics, for deformation, corrosion, breakage, wear or compression is recommended.
- Regular cleaning of the Tour is recommended. Wipe all surfaces, including cushions, with a damp cloth and wipe surfaces dry before use. **DO NOT** use harsh chemicals or solvents.
- **DO NOT** clean cushions in a washing machine.
- **ONLY** use certified Motivo replacement parts and accessories.

LIFETIME LIMITED WARRANTY

Motivo, Inc. warrants the Tour for lifetime against defects in material and workmanship except for wear and tear items that have a one-year limited warranty from date of purchase including but not limited to handle grips, seat cushions, wheel assembly, brake cables, latches, levers, handle clamps, and straps.

EXCLUSIVE REMEDY

The exclusive remedy for the above warranty shall be repair or replacement of defective parts within the warranty period. If within such warranty period the Tour shall be proven to be defective, it shall be repaired or replaced, at Motivo's option, with refurbished or new parts. This warranty does not include any labor or shipping charges incurred in replacement part installation or repair of the Tour. Repairs shall not extend this warranty. Coverage for repaired products shall end when this limited warranty terminates. Motivo's sole obligation and your exclusive remedy under this warranty shall be limited to such repair and/or replacement. For warranty service, please contact the dealer where purchased or if you bought the product directly from Motivo, please contact Motivo directly at www.motivolife.com.

EXCLUSIONS AND LIMITATIONS

This warranty applies only to the original owner and is not transferable. To be eligible for the warranty, product must be registered within 90 days of purchase at www.motivolife.com/product-registration. This warranty is expressly limited to the repair or replacement of a defective part(s) and is the sole remedy of the warranty. The warranty does not cover normal wear and tear, improper maintenance, or installation of parts or accessories not originally intended or compatible with the Motivo Tour. The warranty does not apply to damage or failure due to accident, abuse, corrosion, discoloration of plastic, or neglect. Motivo, Inc. shall not be responsible for incidental or consequential damages. Any warranty replacement parts shall be warranted for the remainder of the original warranty term.

Motivo, Inc. expressly disclaims all other warranties, express or implied, including but not limited to all warranties of fitness for a particular purpose or of merchantability. This warranty gives the original owner specific legal rights, and those rights may vary from state to state.

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